



BRIT Insurance Claims Required Information



Insurance Claims Required Information

In the event of an incident, please call our claims line on 01908 302 214 or email britclaims@residentsline.co.uk

Suffering a claim is always a distressing event. By providing us with the following information, you will help us to ensure your claims are handled as quickly as possible.

ESCAPE OF WATER

- Incident details, including notes of where water is coming from (e.g. fixed apparatus)
- Flats/rooms affected and sizes
- Estimate(s)
- Photograph(s)
- Contact details for all affected properties

THEFT / MALICIOUS DAMAGE

- Incident details, including how entry was gained and any emergency repairs undertaken
- Crime reference number/station and reporting officers
- List of items lost
- Estimate(s)
- Photograph(s)
- Contact details for all affected properties
- Dimensions of affected areas

IMPACT

- Incident details, including cause of impact
- If by vehicle, third-party insurer details
- Estimate(s)
- Photograph(s)

ACCIDENTAL DAMAGE

- Incident details, including which rooms affected and size (if applicable)
- Estimate(s)
- Photograph(s)

STORM

- Incident details, including date of loss and prevailing weather at the time
- If roof affected, age and type of roof
- Location (facing direction)
- Estimate(s)
- Photograph(s)

FIRE

- Incident details, including extent of damage
- Cause - if arson, crime reference number/station and reporting officer
- Estimate(s)
- Photograph(s)
- Contact details for all affected properties



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